



GeneratorJoe

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MANUFACTURER'S LIMITED WARRANTY

RS 12000 RESIDENTIAL STANDBY GENERATOR SET

COVERAGE PERIOD

Provided such goods are operated and maintained in accordance with Onan's written instructions, Onan warrants the RS 12000 RESIDENTIAL STANDBY GENERATOR SET to be free from defects in workmanship and material for a period of two (2) years or 200 hours per year maximum usage, whichever comes first, from the date of purchase. This warranty is extended to all subsequent owners of the generator set during the coverage period.

On certain models, emission related components such as the carburetor, ignition system, spark plugs, intake and exhaust manifolds, mufflers, fuel filters, gaseous fuel regulators, and related belts, hoses and connectors are warranted for a period of two (2) years. The nameplate on the engine will specify either California Air Resources Board or Environmental Protection Agency certification to determine if your generator set is covered. Refer to warranty statement AB-2018 or AB-2025, which describes the details of the emissions warranty.

Any replacement part that is equivalent with respect to the functional performance of the original part may be used in the performance of any maintenance or repairs. If any non-genuine Onan part causes or substantially contributes to a failure, that failure may not be covered by warranty. Distributors and dealers authorized to perform warranty service will use only genuine Onan parts in that work and such parts will be provided at no charge to the owner.

Repair or replacement parts are warranted for ninety (90) days from date of purchase, excluding labor and travel expenses. Any part repaired or replaced during the warranty period assumes the remainder of that warranty period.

The second year of coverage will be limited to parts only, and does not include labor, travel time and mileage.

ONAN'S RESPONSIBILITIES

Onan's obligation under the terms of this warranty is limited to the repair or replacement, at its option, of the generator set or parts of the generator set that do not conform to this warranty and generator set parts damaged by nonconforming parts.

In accordance with Onan's Warranty Administration policies, Onan will pay for the parts and labor required to repair or replace the generator set and, when necessary, reasonable labor expenses associated with the removal and reinstallation of the generator set if such work is done by an authorized Cummins/Onan Distributor or designated service representative.

In accordance with Onan's Warranty Administration policies, Onan will pay limited travel expenses up to 2 ½ hours travel time and 100 miles round trip when necessary to make on-site repairs.

The cost of maintenance items such as oil, filter elements, belts and hoses will be paid for by Onan when such items are not reusable because of the warrantable failure.

OWNER'S RESPONSIBILITIES

The owner is obligated to install, operate and maintain the generator set in accordance with the recommendations published by Onan, including, without limitation, operating within the power rating designation set out in the Power Section below. The owner is responsible for the costs associated with such maintenance and any adjustments which may be required.

Installation inspection and initial start-up of the RS 12000 RESIDENTIAL STANDBY GENERATOR SET must be conducted by an authorized Cummins/Onan distributor, or designated representative.

All claims must be brought to the attention of Onan or an authorized Distributor or its designated service representative within a reasonable time, preferably within 30 days after discovery that the generator set fails to meet this warranty.

The owner is responsible for payment of the following expenses that might be incurred as a result of a failure under the terms of this warranty:

1. Rental equipment used to replace the equipment being repaired
2. Telephone or other communication expenses
3. Living and travel expenses of the person making the repair
4. The premium costs for overtime labor requested by the owner
5. The cost of air freight or other extraordinary expenses for shipment of parts over and above premium surface transportation
6. Any other consequential or incidental amounts



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POWER SECTION: STANDBY POWER RATING

The standby power rating is applicable for supplying emergency power for the duration of normal power interruption.

No sustained overload capability is available for this rating. This rating is applicable to installations served by a reliable normal utility source. This rating is only applicable to variable loads with an average load factor of 80% of the standby rating for a maximum of 200 hours of operation per year. The standby rating is only applicable for emergency and standby applications where the generator set serves as the back up to the normal utility source. No sustained utility parallel operation is permitted with the rating.

LIMITATIONS

Onan is not responsible for the repair of the generator set that is required because of normal wear, accident, misuse, abuse, improper installation, lack of maintenance, unauthorized modifications, the use of add-on or modified parts, improper storage, negligence, improper or contaminated fuel.

NORMAL WEAR

This warranty will not cover repair where normal use has exhausted the life of a part or generator set. Generator sets, like all mechanical devices, need periodic parts replacement and service to perform well. The service life of any generator set is dependent on the care it receives and the conditions under which it has to operate. Some applications are very dusty or dirty, which can cause excessive wear. Such wear, when caused by dirt, dust or other abrasive material which has entered the generator set because of improper maintenance, is not covered by Warranty.

Coolant heaters will be covered for a period of one year from date of start-up. This warranty does not apply to starting batteries, proper fuel supply, and damage due to improper installation, external causes or scheduled maintenance

THERE IS NO OTHER EXPRESS WARRANTY.

IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO PERIODS OF WARRANTY SET FORTH ABOVE AND TO THE EXTENT PERMITTED BY LAW, ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED. **NOTE:** Some states and provinces do not allow limitations on how long an implied warranty lasts so the above limitations may not apply to you.

IN NO EVENT IS ONAN LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. **NOTE:** Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province.

No person is authorized to give any other warranties or to assume any other liabilities on Onan's behalf, unless made or assumed in writing by an officer of Onan, and no person is authorized to give any warranties or assume any other liability on behalf of seller unless made or assumed in writing by seller.

EXTENDED COVERAGE

Extended warranty coverage may be purchased within the first year of the warranty start date for a nominal fee. There are no deductibles applied to this program. The extended warranty is available only in the U.S. and Canada. See your Cummins/Onan Distributor or your point of purchase dealer for details on five (5) year warranty coverage.

To find an authorized Onan distributor or dealer near you, please call 1-800-888-6626.