

*KUBOTA TRACTOR CORPORATION*

# OWNER'S WARRANTY INFORMATION GUIDE

(INCLUDING THE KUBOTA LIMITED WARRANTY FOR ALL PRODUCTS)

EFFECTIVE 01/01/2006

## **Introduction**

Thank you for purchasing a Kubota! Kubota is the premier manufacturer of compact equipment in the world. As part of our commitment to quality and reliability, Kubota Tractor Corporation provides to you, at no extra charge, comprehensive warranty coverage for your new Kubota.

Please take a few minutes to read this Warranty Information Guide. It contains all the information you will need to have your Kubota repaired in the unlikely event that a failure should occur. Please record the model, serial number, and date of purchase of each item in the space provided inside the back cover. **Note: Warranty coverage may be different for attachments or implements purchased with a tractor.**

## **Warranty Start Date**

The warranty coverage begins on the day that you buy your new Kubota product. This is the **REGISTRATION** date, and is on file with Kubota Tractor Corporation.

## **What is a Limited Warranty?**

Warranty is a written guarantee by the manufacturer of a product, promising to repair or replace parts, which have a defect in materials or workmanship. "Limited" means that the Warranty is for a specified period of time, and has certain other restrictions.

## **The Kubota Limited Warranty**

Kubota Tractor Corporation will, through its authorized dealers, repair or replace any parts which are found to be defective in materials or workmanship. The defect must occur during normal use of the product and within the warranty period. The repair or replacement will be at no charge for either the part or the labor to repair or replace that part.

## **Limitations**

YOUR KUBOTA LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. KUBOTA TRACTOR CORPORATION (KTC) DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR KTC ANY OBLIGATION OR LIABILITY OTHER THAN THAT STATED IN THE LIMITED WARRANTY. THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS EXPRESSLY LIMITED TO THE TERM OF THE EXPRESS WRITTEN WARRANTY. UNDER NO CIRCUMSTANCES SHALL KTC BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY CONSEQUENTIAL, INCIDENTAL, ECONOMIC, DIRECT, INDIRECT, GENERAL, OR SPECIAL DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY, EXPRESS OR IMPLIED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

## **Customer Responsibility**

It is the customer's responsibility to maintain the equipment in accordance with the instructions provided in the Operator's Manual. Kubota recommends that you keep records and receipts; you may be asked to prove that the maintenance instructions have been followed.

It is also your responsibility to operate the equipment in a safe manner, and for the use for which it was designed. If a defect in materials or workmanship occurs, it is your responsibility to cease operating the equipment until repairs are made.

**Damage, which occurs from continued operation, may not be covered by this warranty.** You should contact your authorized Kubota dealer immediately so that repairs can be made in a timely manner.

## **What This Warranty Covers**

This warranty covers defects in materials or workmanship only.

### **This Warranty Does NOT Cover Failures Caused By:**

abusive operation  
natural calamities  
unauthorized modifications  
unauthorized repairs  
non-Kubota parts  
neglected maintenance (specified in Operator's Manual)  
unapproved attachments  
usage which is contrary to the intended purpose

### **This Warranty Does Not Cover Replacement of Wear or Maintenance Items (unless defective) Including, But NOT Limited To:**

clutch and brake linings  
filters (air, fuel, oil)  
light bulbs  
window glass  
lubricants & coolants (unless used during an authorized repair)  
belts  
cutting blades  
bucket teeth  
injector nozzles  
spark plugs

### **This Warranty Does Not Cover:**

- Pickup or delivery of the equipment
- Rental of replacement equipment during the repair period
- Products which have been declared a total loss and subsequently salvaged
- Overtime labor charges
- Freight charges for replacement parts
- Travel time or mileage

## How To Obtain Warranty Service

To obtain warranty service under the terms and conditions of the Kubota Limited Warranty, you must deliver the product to an authorized Kubota dealer, along with proof of purchase. **Kubota recommends that you take your equipment to the dealer from whom it was purchased for the warranty repair.** If that is inconvenient, it may be taken to any authorized Kubota dealer. However, the dealer's own customers may have priority.

In those cases in which it is inconvenient to deliver the equipment to the dealer, the warranty repairs may be made by the dealer at the customer's location. **However, please note that the dealer may charge for either pickup & delivery, or for travel time and mileage. These charges are not covered under the Kubota Limited Warranty but are the customer's responsibility.**

## Transferability

If you decide to sell your Kubota, any remaining warranty coverage may be transferred to the new owner. Contact your Kubota dealer for details.

## Right To Make Changes

Kubota reserves the right to make any changes to a Kubota product at any time without incurring any obligation with respect to any product previously ordered, sold, or shipped.

## Warranty Terms

The length of the warranty is not the same for all models. Some models have a specified time period only (6 months, one year, etc.) while others have both a specified time as well as an hourmeter limitation. In the latter case, the limitation first occurring (date or hours) determines whether or not a product is within the warranty period.

Models that are considered mobile equipment (i.e. tractors) usually have two levels of warranty coverage. The **BASIC** warranty covers the entire unit, whereas the **POWERTRAIN** warranty covers only the driveline and engine components as specified on the following page. The original battery supplied by Kubota has a 12 month warranty.

Included in **POWERTRAIN** Warranty:

**Driveline:** 4 wheel drive front axle assembly, and all gears, seals, bearing, etc., contained within, clutch housing (except clutch disc), transmission case, and rear axle housing and everything contained within, and hydraulic pumps and valves associated with driveline operation.

**Diesel Engine:** Valve cover, cylinder head, cylinder block, oil pan, timing cover, crankshaft, flywheel housing, and the parts enclosed therein. Does NOT include fuel, electrical, cooling, intake, and exhaust components.

### **Service Parts Warranty**

Service parts are warranted for 90 days from date of purchase. However, if the part is installed on a unit which has more than 90 days remaining on the original warranty, the part is warranted for that remaining time. If the part was installed by an authorized Kubota dealer, the labor to replace that part is also included. Replacement batteries have warranty periods ranging from 18 months to 36 months, on a pro-rated basis.

### **Resolving Warranty Concerns**

Normally, warranty concerns can be resolved by your dealer's Service Dept. If the problem is not resolved to your satisfaction, you may want to speak with either the owner or general manager of the dealership.

You may also contact the Kubota office in your region for assistance. The addresses and the area of coverage of each region are shown on the back cover. Before writing, please have the following information ready:

1. Your name, address, and phone #
2. Model # and Serial #
3. Date of purchase
4. Hourmeter reading (or estimated hours)
5. Detailed description of the problem

KUBOTA TRACTOR CORPORATION WARRANTY TERMS - EFFECTIVE 01/01/2006

<b>PRODUCT</b>	<b>RESIDENTIAL (private homeowner) USAGE</b>	<b>ANY OTHER USAGE</b>
GR, T & TG series ( <i>including</i> mower deck)	24 MONTHS	12 MONTHS
BX22, BX23, BX24 Residential Tractors ( <i>except</i> loader, backhoe, mower deck, etc)	24 MONTHS	12 MONTHS
ZG,G, GF series tractors ( <i>except</i> mower deck)	24 MONTHS	12 MONTHS ( ZG transaxle warranty is 24 months, parts only )

**ANY TYPE OF USAGE**

RTV Utility Vehicle	12 MONTHS
All implements (loaders, backhoes, mower decks, etc., <i>except</i> T, TG,GR decks)	12 MONTHS
Loader/landscaper utility tractors (B21, L35,L39, L48)	12 MONTHS (powertrain – 24 months or 1500 hours, whichever occurs first)
ZD, F series tractors ( <i>including</i> mower deck)	24 MONTHS
BX , B, & L series tractors (does not include loader/landscaper or BX22/23/24, see above)	24 MONTHS or 1500 HOURS (whichever occurs first) (powertrain – 36 months or 2000 hours, whichever occurs first)
M, MX series tractors	24 MONTHS or 2000 HOURS (whichever occurs first) (powertrain – 36 months or 3000 hours, whichever occurs first)
Excavators and wheel loaders	12 MONTHS (rubber tracks have full warranty for 6 months/600 hours, whichever occurs first, and parts warranty for remaining 6 months/400 hours; engine warranted for 24 months or 1500 hours, whichever occurs first)
Replacement diesel engines	12 MONTHS (or remainder of unit warranty, whichever is longer)
Replacement parts	3 MONTHS (or remainder of unit warranty, whichever is longer)

**KUBOTA  
FEDERAL AND CALIFORNIA EMISSION CONTROL SYSTEMS  
LIMITED WARRANTY  
NON-ROAD ENGINES (CI)**

The U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB), and KUBOTA Corporation are pleased to explain the Federal and California Emission Control System Warranty on your non-road engine. In California, new 1995 and later small off-road engines must be designed, built and equipped to meet California's stringent anti-smog standards. In other states of the U.S.A., new non-road engines subject to the provisions of 40 CFR 89 subpart A must be designed, built and equipped, at the time of sale, to meet the U.S. EPA regulations for nonroad engines. KUBOTA must warrant the emission control system on your engine for the period of time listed below provided there has been no abuse, neglect or improper maintenance of your engine. This emission warranty is applicable in all states of the U.S.A. and all provinces and territories of CANADA.

Where a warrantable condition exists, KUBOTA will repair your engine at no cost to you, including diagnosis (if the diagnostic work is performed at an authorized dealer), parts and labors.

*In an emergency, repairs may be performed at any engine repair facility or by the owner.*

**EMISSION DESIGN AND DEFECT WARRANTY COVERAGE**

The warranty period for the engine begins on the date of sale to the ultimate purchaser and continues for the period mentioned below.

The warranty period for all engines rated under 19kW, and for constant speed engines rated under 37kW with rated speeds greater than or equal to 3000 rpm, is 1500 hours of operation or two (2) years of use, whichever first occurs. For all other engines, the warranty periods are 3000 hours of operation or five (5) years of use, whichever first occurs.

If any emission related part on your engine is defective, the part will be repaired or replaced by KUBOTA free of charge.

**OWNER'S WARRANTY RESPONSIBILITIES**

- (a) As the engine owner, you are responsible for the performance of the required maintenance listed in your KUBOTA operator's manual. KUBOTA recommends that you retain all receipts covering maintenance on your engine, but KUBOTA cannot deny a warranty claim solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- (b) As the engine owner, you should however be aware that KUBOTA may deny your warranty coverage if your engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.
- (c) You are responsible for presenting your engine to the nearest dealer or service station authorized by KUBOTA when a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have any questions regarding your warranty rights and responsibilities or the location of the nearest authorized dealer or distributor, you should contact KUBOTA ENGINE AMERICA CORPORATION, Service Department at (847) 955-2500, KUBOTA TRACTOR CORPORATION, National Service Department at (310) 370-3370 or KUBOTA CANADA LTD at (905) 475-1090.



**COVERAGE**

KUBOTA warrants to the ultimate purchaser and each subsequent purchaser that your engine will be designed, built and equipped, at the time of sale, to meet all applicable regulations. KUBOTA also warrants to the initial purchaser and each subsequent purchaser that your engine shall be free from defects in materials and workmanship which cause the engine to fail to conform with applicable regulations for the period mentioned above from the date of original sale.

KUBOTA shall remedy warranty defects at any authorized KUBOTA engine dealer or warranty station. Any authorized work done at an authorized dealer or warranty station shall be free of charge to the owner if such work determines that a warranted part is defective. Any manufacturer approved or equivalent replacement part may be used for any warranty maintenance or repairs on emission related parts, and must be provided free of charge to the owner if the part is still under warranty. KUBOTA is liable for damages to other engine components caused by the failure of a warranted part still under warranty.

Listed below are the parts covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part. The warranted parts are:

- |                           |                           |
|---------------------------|---------------------------|
| 1) Fuel Injection Pump    | 7) Inlet Pipe             |
| 2) Nozzle Assembly        | 8) Inlet Pipe Band        |
| 3) Injection Pipe         | 9) Air Cleaner Element *  |
| 4) Connector of Fuel Pipe | 10) Fuel Filter Element * |
| 5) Fuel Pipe Assembly     | 11) Turbocharger          |
| 6) Inlet Manifold         | 12) Exhaust Manifold      |

\*Warranty period is equivalent to manufacturer's recommended first replacement interval as stated in the applicable model's operator's manual.

**MAINTENANCE REQUIREMENTS**

The owner is responsible for the performance of the required maintenance as defined by KUBOTA in the operator's manual.

**LIMITATIONS**

This Emission Control System Warranty shall not cover any of the following;

- (a) Repair or replacement required because of misuse or neglect, improper maintenance, repairs improperly performed or replacements not conforming to KUBOTA specifications that adversely affect performance and/or durability, and alteration or modifications not recommended or approved in writing by KUBOTA.
- (b) Replacement of parts and other services and adjustments necessary for required maintenance at and after the first scheduled replacement point.